

New Delivery Schedule – Effective 1st February 2010

Sika Ltd is pleased to inform you that we have been looking at ways of improving our customer service and following the recent survey and extensive review with our haulage partners, we are pleased to enclose our new delivery schedule which will come in to effect on the 1st of February 2010.

We considered key factors such as consistency, sustainability and the aim to improve our service without increasing our cost base. A copy of the new schedule is attached both as a postcode and geographical map. Further copies are available on our website www.sika.co.uk

Most of our customers will now enjoy a Day 1 for Day 3 service as standard with only Northern Scotland, the West Country and Northern and West Wales operating with a Day 1 for Day 5 service.

Our existing cut off point for orders will remain as Noon with orders received after this time will use the next working day as Day 1.

We would also like to take this opportunity to inform you that a minimum order value of £350 will apply from the same date with a £50 surcharge for orders below this value being applied. **This does not apply to bulk/tanker orders.**

Express delivery can still be arranged as detailed in the attached matrix.

LOCATION	ENGLAND AND WALES				SCOTLAND (CENTRAL BELT AND SOUTH)				NORTHERN SCOTLAND			
	25 LITRE	25 LITRE	200 L DRUM	BULK IBC	25 LITRE	25 LITRE	200 L DRUM	BULK IBC	25 LITRE	25 LITRE	200 L DRUM	BULK IBC
PALLET QTY	(UP TO 4)	(5 UP TO 7)	2 PER PALLET	PER LOAD	(UP TO 4)	(5 UP TO 7)	2 PER PALLET	PER LOAD	(UP TO 4)	(5 UP TO 7)	2 PER PALLET	PER LOAD
NEXT DAY	£45	£60	£60	£350	£75	£90	£90	£600	NOT AVAILABLE			
NEXT DAY BY 12.00 MIDDAY	£80	£95	£145	£400	£95	£140	£140	N/A	NOT AVAILABLE			
NEXT DAY BY 10.00 AM	£120	£170	£220	N/A	NOT AVAILABLE				NOT AVAILABLE			
THREE DAY SERVICE	NOT AVAILABLE				NOT AVAILABLE				£100	£200	£200	£800

Our normal cancellation policy for processed orders will incur a minimum £80 or 30% handling charge (whichever is the higher). Returned material will now also have a 40% handling or £100 minimum handling charge applied.

Should you wish to discuss any item contained in this letter please contact your local Area Sales Manager.

Tom Forsyth
Concrete Business Unit Manager





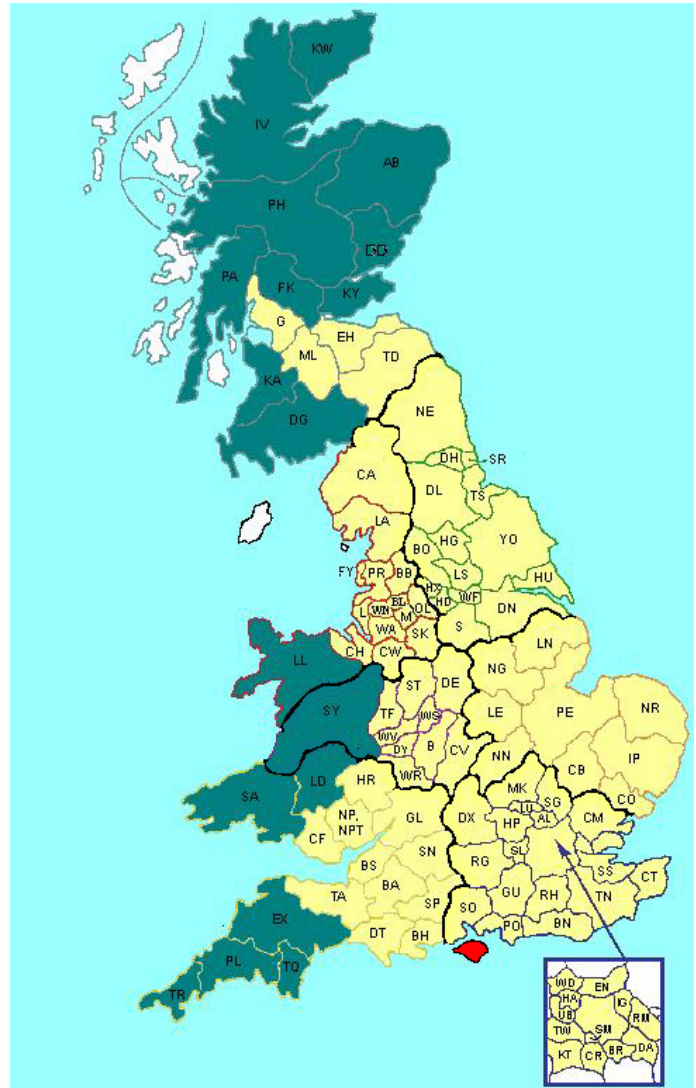
...FROM THE UNITED KINGDOM

January 2010

New Delivery Schedule

KEY

- Day One For Day Three
- Day One For Day Five
- Within a Week



Construction

POST CODES COVERED

DAY 1 FOR DAY 5 AB DD DG EX FK IV KA KY KW LD LL PA PH PL SA SY TQ TR

DAY 1 FOR DAY 3 AL B BA BB BH BL BN BO BR BS CA CB CF CH CM CO CR CT
 CV CW DA DE DH DL DN DT DY EH EN FY G GL GU HA HD HG
 HP HR HU HX IG IP KT L LA LE LN LS LU MK ML NE NG NN
 NP NR OL OX PE PO PR RG RH RM S SK SL SN SO SP SR SS
 ST SW TA TD TF TN TS TW UB WA WD WF WN WR WW YO

